

# DU-COMM

## DuPage Public Safety Communications

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www.ducomm.org



### FIRE OPERATIONS SUBCOMMITTEE - Minutes

Thursday, December 17, 2020 – 08:00 Hours

Virtual – Meeting ID: 932 3376 9378 - Password: 452298

#### 1. Call to Order

Chief Tanner called the meeting to order at 08:03 hours.

Bartlett	AC Brian Becker	Oakbrook Terrace	Chief Ralph DeLuca, Jr.
Bloomingtondale	Chief Matt Beyer	Roselle	Chief Mark Bozik
Carol Stream	Chief Rob Schultz	Villa Park	Chief Ron Rakosnik
Clarendon Hills	Chief Brian Leahy	Warrenville	Chief Andy Dina
Darien-Woodridge	Chief Steven Gorsky	West Chicago	Chief Pat Tanner (Chairman)
Downers Grove	DC Scott Spinazola	West Chicago	DC Tim Ledig
Elmhurst	DC Bill Anaszewicz	Wheaton	Chief Bill Schultz
Glen Ellyn	Chief Chris Clark	Winfield	Chief Steve Evans
Glen Ellyn	AC Jim Sisson	York Center	Chief Andy Bonomo
Glen Ellyn	AC Kirk Odiet	York Center	Chief Rick Sanborn, Jr.
Hanover Park	AC Eric Fors	DU-COMM	DD Nicole Lamela
Hinsdale	Chief John Giannelli	DU-COMM	CM Heather Berg
Lisle-Woodridge	Chief Keith Krestan	DU-COMM	CS Tyler Benjamin
Lisle-Woodridge	EMS Coord. James Weaver	DU-COMM	MIS Manager Scott Klein
Lombard	Chief Rick Sander	DU-COMM	Secretary, Christine Keifer
Lombard	Deputy Chief Ray Kickert		
Oak Brook	Chief Barry Liss		

Guest: ACDC DD Srejma, Addison Chief Walker, DC Kramer, Westmont Chief Riley, DC Fitzgerald, DC Connolly, Itasca/Wood Dale Chief Burke, Wood Dale DC Johl, Wood Dale BC Steines

#### 2. Approval of Meeting Minutes:

A. November 19, 2020

See omnibus motion at end of meeting that approved the November 19, 2020 minutes.

#### 3. Peer Review

A. 660 W. Butterfield Road, Lombard

Chief Tanner suggested a narrower focus on DU-COMM and communications and not the call or cause. Chief Sander summarized the call for a relatively minor fire in a vacant building, upgraded due to possible people inside. A couple communications problems with IFFERN, otherwise all worked well. DD Lamela noted communications were on portable radios. Chief Evans asked about help tickets for the disappearance of Fire station common places, and LiveMUM did not provide alternate moves when Elmhurst was unavailable. DD Lamela noted the ETSB was able to fix the issue, as it related to an upgrade they did. Regarding LiveMUM lack of alternate moves, Manager Klein noted more information would be provided if still an issue. Chief Evans noted workflow issues and CM Berg advised many were mediated during the incident by TC Beuse, and a TC received corrective training. Chief Bonomo reminded the group to advise DU-COMM if vehicles are unavailable, to improve response time.

B. 1241 N. Ellis, Bensenville

Chief Walker summarized the fire and explosion with people trapped, a structure fire, hazmat, and technical

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rescue. Pulled many resources and transported one fire victim and three firefighters. Call on the border of Cook County led to issues. DC Kramer noted Command asked about LiveMUM coverage and advised everyone recommended was on the scene, which did not seem right. Addison manually asked for coverage, which added delays. Chief Evans asked about Medic 62, communications between ACDC and DU-COMM, and specialty box dispatches. CM Berg noted she and CS Benjamin worked the incident and the CAD programming for the box alarms went exactly as planned. It appeared there were no stations that did not get notified and we understand all heard the information. The Emergen page for Hazmat went out, there were issues in getting the Techs to respond, but we are building a list to resolve. She noted the Medic 62 issue related to ACDC and DU-COMM working in the same CAD and LiveMUM. She noted the need to understand what each agency does and the related expectations. ACDC ran the change of quarters, and DU-COMM heard our Medic 62 announce they were en-route. ACDC did not include the agency name, which was Des Plaines Medic 62. She noted work with ACDC handoffs went well, but some lessons learned. Chief Evans noted appreciation for the phone calls and the way staff worked out the Medic 62 issue. He thanked CM Berg for work on the specialty cards. Chief Walker noted a meeting with the insurance company tomorrow on the \$550k for manpower and equipment. It may take longer than normal for reimbursement.

Chief Tanner noted IFERN was horrendous, Stickney Park and others asked for engines and trucks for a fire alarm, and didn't understand their traffic walked over the Bensenville IC. Issue assigned to Fire Standardization to resolve.

DD Srejma noted DU-COMM did everything right, his people dropped the ball on engine move-ups in LiveMUM and problems with Medic move-ups, and he will meet with Manager Klein on Monday. In the meantime, he will send an email on how ACDC will do things moving forward. DD Srejma noted his long-time complaint that Division 27 broadcasts full stills, which MABAS was not designed for. Encouraged agencies to work with Mother MABAS to contact PSAPs by phone for routine Auto Aid/Mutual Aid calls to limit IFERN traffic. Chief Bonomo asked if ACDC runs LiveMUM and DD Srejma noted Division 10 department do not use LiveMUM. Initially, they use box cards and setup change companies. If there are still areas that need coverage they will use LiveMUM. Will do the same with the North group until they get LiveMUM adjusted and fix the issues found in the Ellis fire.

Chief Bonomo noted the need to determine how ACDC and DU-COMM will work to assign LiveMUM move-ups for box alarms. He asked if LiveMUM recommend Franklin Park, Schiller Park, etc., or did ACDC pull companies from the East. DD Srejma noted early in the fire Franklin Park and Schiller Park were due with engines. All ACDC mutual aid companies, specifically Elk Grove Village, were busy. ACDC called NORCOMM for change companies and they were busy. ACDC called Red Center and that is how Des Plaines 62 was called. This was the first time his crew used LiveMUM and didn't think to reach into DuPage County. Chief Bonomo asked why LiveMUM didn't recommend DuPage County resources first. Chief Walker noted all four north ACDC towns updated their running orders and moved companies, outside the County, lower on the list to improve response time. Manager Klein noted LiveMUM does not pull resources based on running orders, it takes travel time and tries to fill the hole without creating another hole. For non-DuPage units, there is a three or five minute delay, so when LiveMUM calculates travel time for Elk Grove engine 7, it uses the ETSB provided map, adds the additional minutes, and compares it to the closest resources.

Chief Tanner noted ACDC has not yet completely bought into LiveMUM and more work is needed for them to work through LiveMUM with buy in. Chief Bonomo noted LiveMUM is not based on running orders, and this is a perfect example where someone must review the mapping system, because the countywide LiveMUM system never pulled from DuPage County.

Chief Tanner noted CAD, station order, and LiveMUM are different things and if programmed one way, does not mean LiveMUM picks up locations. Chief Walker noted the need for both agencies to work together with Manager Klein to learn how DU-COMM uses LiveMUM. Chief Sisson noted he thought LiveMUM was setup the same, but if each agency can tweak it, that makes no sense. Manager Klein noted when Addison adjusts their run orders in LiveMUM, it must match the run orders in CAD. LiveMUM uses an algorithm to fill a

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coverage gap, which has nothing to do with the run order. Chief Bonomo noted run cards must go to DECCAN to get LiveMUM to work correctly, and it was noted the changes would be coordinated with Manager Klein. DC Spinazola asked if this could be discussed at an ETSB Standardization meeting, and it was agreed. Chief Evans noted the two agencies could work together and advise this committee if they are able to resolve.

Chief Tanner noted if there was no more to discuss on the Bensenville call, he would politely ask the ACDC agencies to jump off the call, so the meeting could continue. The ACDC agencies left the meeting.

## C. 470 Fawell Blvd., Glen Ellyn

Chief Clark summarized the call initially entered as a different address, but not toned that way. Call upgraded to a Special and special companies were on the road quickly. A small fire in a vacant unit of a large condo building. At first, worked to protect in place, but over time the police started to evacuate the building, which caused smoke to go everywhere. The call went to a box for companies to assist in the evacuation of elderly residents, but it did not get to that point. Communications went fine, operated on a mobile radio to reach DU-COMM and it did not create issues. Switched to IFERN and everything seemed to work ok. Glen Ellyn requested an additional ambulance and got needed resources and move-up companies quickly, but found an issue that is being addressed, toning change companies on the frequency of the new station, rather than their current station.

AC Sisson noted he usually runs calls out of his buggy, but this time he setup a portable command board and failed to take a second radio, so was on Fire ground blue without a way to contact Fire North. A police liaison advise him DU-COMM tried to reach him. Once he established Chief 61, communication with DU-COMM was established.

Chief Bonomo noted an ETSB help ticket for COQ, and DD Theusch advised they toned COQ for ladder 94 and engine 45, but the tones never went over the air on East. CM Berg noted the switch of the unit to the new station first, and then the creation of the CAD ticket, caused the tones on the new channel. CM Berg believes the matter was resolved, but difficult to test without a test Purvis.

Chief Tanner noted when COQ units were recommended in LiveMUM, 51 and Elmhurst did not go. Understands agencies don't want to empty their stations, but twice units refused COQ. He thinks it's wrong and hopes departments will reconsider. If available for the fire, you should be available for COQ, which is as important to the department with the fire, as it is to go to the scene. When COQ are not filled, it clogs the radio with more COQ requests. DC Anaszewicz noted his agency has been left in the dark several times when his stations were not filled and no one moved up in LiveMUM. He noted the need to leave something in town, so will deny move-ups to protect the city. CM Berg noted misunderstandings when departments turn away COQ sent to their stations because they feel their area was properly covered. COQs are not just to cover your area, it covers a wider area, maybe the town next to yours. She asked that agencies discuss further with their BCs.

## 4. Reports

### A. Staff

DD Lamela noted work to review written directives and training. Expect the three trainees will be certified TCs next month. DD Lamela noted information from this and Fire Standardization meetings are addressed in training.

### B. ETSB

DD Lamela noted the new ETSB Chairman from Carol Stream.

### C. MABAS Divisions (2, 10, 12, 16)

None.

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D. Apparatus Changes  
None.

## 5. Committees

A. Fire Marshal Meeting – February 3, 2021

B. Fire Standardization Committee

Chief Schultz noted the most recent meeting was before the ETSB standardization meeting with goal to finish and move emergency operations to the ETSB standardization group. He noted DC Spinazola will transition to the Chairman on the DU-COMM Fire Standardization Committee. Chief Evans thanked Chief Schultz for his time as Committee Chairman.

## 6. Old Business

A. Emergency Operations – CAD Down

DD Lamela noted ETSB standardization discussed emergency operations, which is dependent on fire priorities. The ETSB wants DU-COMM and ACDC to have the same priorities, which is not what our Chiefs set and it will hinder our operations. Chief Schultz noted he will retain this matter until it can be handed off properly.

B. Incident Review

- Third Alarm – 170 Waters Edge Dr., BL
- Storm After Action Report

DD Lamela noted work continues with ACDC on communications for third alarms. Emergency Operations resolved, will use the PSAP Point to communicate with ACDC. Regarding the Storm After action report, the 9-1-1 trunk tested was inconclusive, sometimes the call went to ACDC and sometimes it is a busy signal. The ETSB works to resolve. Regarding emergency operations, staff considers that portion closed until advised otherwise.

C. Bomb Threats and Explosive Devices – Written Directive 9.15.00

DD Lamela noted the Chiefs Operations Committee approved the directive and discussed the need for a non-bomb word in Purvis. The request was sent to the ETSB, but was sidelined. Chief Schultz asked for it to be on the next agenda.

## 7. New Business

A. Peer Review – stop making CDs.

Chief Tanner noted the information is on the website and if an agency wants a CD, they should request it. There were no objections to the change in procedure to stop creating CDs.

## 8. Other Business

None

## 9. Adjournment

At 8:54 a.m. Chief DeLuca made an omnibus motion to approve the minutes of November 19, 2020 and to adjourn the meeting and Chief Sander seconded. The motions were approved by unanimous roll call vote. Meeting adjourned.

The next Fire Operations Subcommittee meeting is January 21, 2021 – 8:00 a.m. at DU-COMM.

Respectfully submitted,

*Christine Keifer*

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